

Uplevel Implementation FAQ

What integration options are currently available?

Messaging

- Slack (Pro, Business+, and Enterprise Grid)
- Microsoft Teams

Calendar

- Google Calendar
- O365

Version Control

- Github (Cloud or Onprem)
- Gitlab (Cloud or Onprem)
- Bitbucket (Cloud or Onprem)
- Gerrit

Work Management

- Jira (Cloud or Onprem)

Does Uplevel ever see the raw data from these tools?

No, all of your data is redacted locally within the Connector Hub, which the Uplevel team does not have access to. The redacted data points will be the only thing that is sent to Uplevel for processing and will be used to compute the metrics seen on the Uplevel dashboards.

What data points get passed to Uplevel?

Chat:

- Public channels: messages exchanged between anyone within the organization (this can be limited)
- Private channel & DMs (meta only): Time, sender, length, emojis, wordcount, @mentions

Calendar:

- Only calendars from selected users
- Meeting time, acceptance, invitees, organizational level, recurrence, titles (optional)
- Excludes: Attachments, body, private events

Version Control:

- Pull requests, commits, pull request comments related to default branches from specified organizations by anyone who participated in them
- Excludes: Full source code, data related to private branches

Work Management

- Issues & changelog within all specified Projects including all users contributing to those projects
- Optional: Can include / exclude by project as needed
- Optional: Can exclude description

Org Chart:

- email
- first_name
- last_name
- job_title
- department
- manager_email
- office_location - optional
- reporting_group - optional

How long does implementation take?

Implementation typically takes about two weeks, with one week allotted for setup and one week allotted for data processing.

What are the next steps after implementation is complete?

Once implementation and ingestion are both complete, we'll then schedule the Executive Review meeting where we present org-wide insights found in your data. Your team will also receive logins to the executive dashboards to We'll then discuss the next steps for the user rollout