Data Flow Overview for IT

Uplevel

Architecture

Uplevel Data Flow

Customer hosted and managed (Uplevel team cannot access)

Uplevel (AWS)

CONNECTOR HUB

Messaging

Calendar

Version Control

Project Mgmt

Raw input

Redaction

Sanitized output

Connector hub admin interface

SECURE VPC

WEB APP

Data processing

Uplevel Dashboard

SSH
PEM key and / Okta

Admin UI:
Uplevel Okta

SSH

Okta

Client admin

Uplevel data science

Client end-users
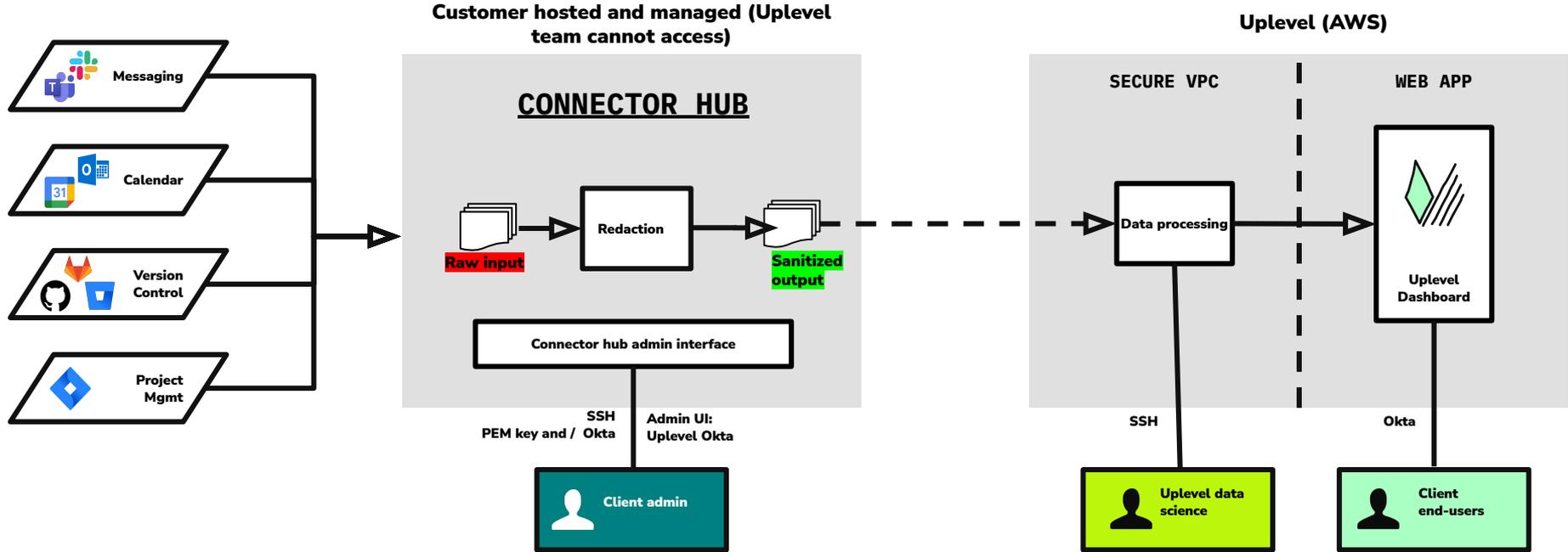
Scalable Model Built for Enterprise Grade Privacy and Security

Privacy

Raw Input (Uplevel team does not have access).
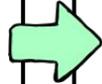
9:49am: Jori sent Joe 138 characters

9:54am: Joe sent Jori 285 characters

Data redacted within the Connector Hub. Sanitized output is sent to Uplevel.
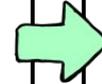
Joe was interrupted for an average of 28 minutes per day for the past month

Computed to insight shown on Uplevel dashboards.

Transparency

Clear communication of positive intent with exec support

Everyone sees their data, rollups are public or aggregated trends

Fully Secure

Customer controls all raw data, Uplevel never has access

SOC 2 Type 2 certified

UpLevel

- Integrations
- Settings
- Instructions

Connector Dashboard

Get started by selecting and integrating a connector that suits your needs.
This could be a cloud/hosted/onprem repository, calendar, issue tracking or communication data source.

➕ Connect	➕ Connect	➕ Connect
Google Connector	**Office 365** Connector	**GitHub** Cloud Connector
Calendar	Calendar	Version Control
⚙ Manage 🗑 Remove	⚙ Manage 🗑 Remove	⚙ Manage 🗑 Remove
➕ Connect	➕ Connect	➕ Connect
GitHub OnPrem Connector	Atlassian **Bitbucket** OnPrem Connector	◆ **Jira Software** Cloud Connector
Version Control	Version Control	Project Management
⚙ Manage 🗑 Remove	⚙ Manage 🗑 Remove	⚙ Manage 🗑 Remove
➕ Connect	➕ Connect	➕ Connect
◆ **Jira Software** OnPrem Connector	**GitLab** Cloud Connector	**GitLab** OnPrem Connector
Project Management	Version Control	Version Control
	⚙ Manage 🗑 Remove	⚙ Manage 🗑 Remove

Admin connector UI: Accessed securely via SSH

Connector Hub Setup

Uplevel can provide documentation & support for configuring the connectors on-prem. (Cloudformation on AWS or other): https://uplevel.team/

Video or chat support for IT setup, is available, as well as 1 day response via support@uplevelteam.com
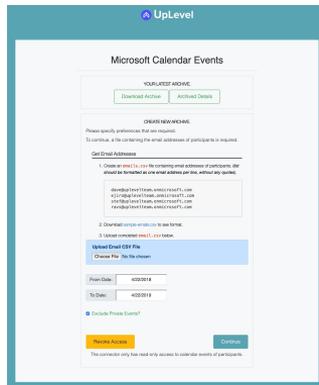
Test Run

Connectors can be run to generate output without uploading to Uplevel.

Review & Audit

Output files are JSON, and are human readable / searchable.